Situation 1

A: I have a problem with my vehicle. It is failing to start, and there are no lights on the dashboard.

B: Have you tried using jumper cables to check if the battery still provides power?

A: Do you think it could be a problem with my battery?

B: It might be that it has been too long since the battery was replaced, and it is no longer able to hold a charge.

A: So, what’s your recommendation?

B: The best thing to do is to call an authorized mechanic and purchase fa new replacement for the battery

A: Thanks!

Situation 2

B: I have a problem with Skype on my computer. The application won’t launch.

A: Have you tried restarting your computer? A new start will often resolve issues with technology.

B: Do you think it could be that a virus has infected the application?

A: It might be that there is just a bug or that something in the program has become corrupted.

B: So, what would you recommend that I do about it?

A: The best thing to do is to reinstall the program.